

Tip Sheet: Specialist Examination(s) – Referring Applicants

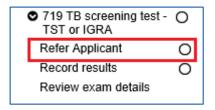
Apart from the commonly completed examinations in eMedical, applicants may be required to complete additional examinations (tests) as part of their visa application requirement. These are generally referred to as specialist examinations.

Note: If your clinic is not able to perform a specialist examination 'in-house', applicants must be referred to a clinic that offers the relevant services required to process the particular examination.

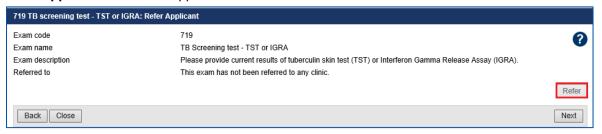
Note: If the referral process for a specialist examination is not completed then that examination will be greyed out and you will not be able to record and submit the required examination.

1.1. Referring Applicants

The first step of processing a specialist examination in eMedical is to refer the applicant. To do this: **Step 1.** Open the test from the 'tree' on the left hand side of the screen and click **Refer Applicant**

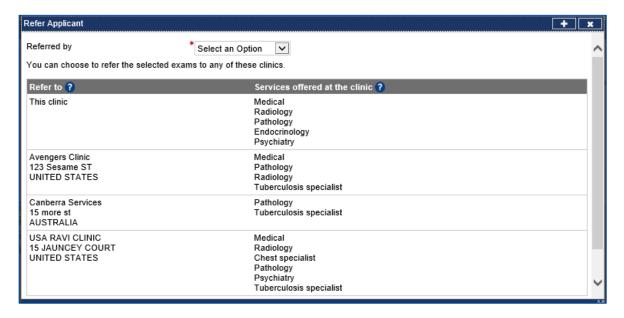


The Refer Applicant screen will appear.



Note: The specialist examination will be automatically referred to your clinic if the relevant service(s) required to process that examination are already listed in the **Services offered** section of your clinic.

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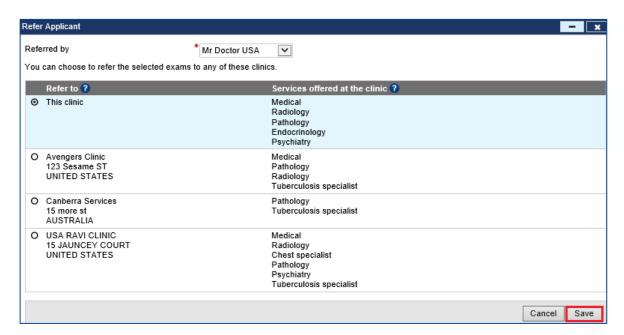


Step 2. Press the Refer button

The Refer Applicant window will open.

Step 3. In the Referred by field, click on the down arrow in Select an Option to choose doctor etc.

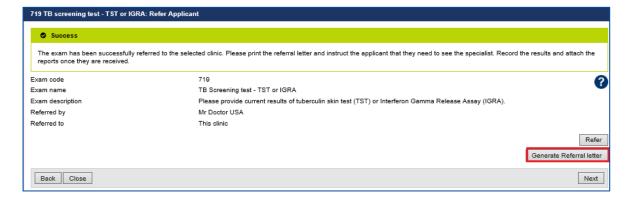
Step 4. Select the radio button next to the clinic that you wish to refer the applicant to, and press the **Save** button



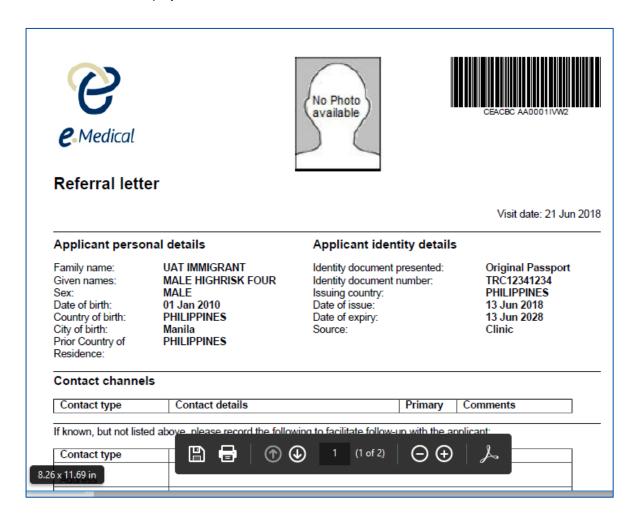
The Refer Applicant screen will display a success message.

Step 5. To view, print and /or save a referral letter for the applicant, press the **Generate Referral** letter button

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The Referral letter displays.



Note: Referral letters do not generate for 502 examinations as the radiology clinics access an applicant's case directly in eMedical.

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1.2. No clinics to refer to

An error message will display if you try to refer the applicant for a specialist test and there are currently no clinics (either your own or an external service provider clinic) offering the relevant service required to process that test in eMedical.

If there are no clinics to refer the applicant to, please refer to information in the tip sheet: **Services** and **External Service Providers** on how to either:

1. Add the relevant 'service' for the required examination to your clinic, if your clinic is going to be performing the examination - *Adding additional services to your clinic*

OR

- 2. Add the relevant 'service' for the required examination to an existing external service provider clinic Adding additional service(s) to external service provider clinics OR
- Link an existing external service provider clinic in eMedical that offers the 'service' for the required examination - *Linking external service provider clinics*OR
- **4.** Create a new external service provider clinic in eMedical, add the 'service' for the required examination and link it to your clinic *Creating a new external service provider clinic*

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