

# Government Performance and Results Act (GPRA)

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# Disclosures

- I have no conflicts of interest

# Topics For Discussion

- Describe the Government Performance and Results Act (GPRA) & GPRMA
- Introduce GPRA Goal—Waived Labs
- Report on 2012 Pilot Study
- Additional info – results of questions
- CMS-668B comments
- Ongoing initiatives

# Government Performance and Results Modernization Act of 2010

- Government Performance and Results Act (GPRA)  
Initial law: 1993
  - Improve program effectiveness and accountability
  - Improve Congressional decision-making,
  - Improve internal management
  - Align with HHS Strategic Plan
- GPRMA - Effective January 2011

New Framework aimed at....

- Taking a more crosscutting and integrated approach
  - Improve the effectiveness of government programs and operations
  - Reduce unnecessary duplication, overlap, and fragmentation
  - Improve collaboration across the federal government
  - Integrated approach to achieving results

# HHS Strategic Plan for 2010-2015



Transform Health Care



Advance Scientific Knowledge and Innovation



Advance the Health, Safety, and Well-Being of the American People

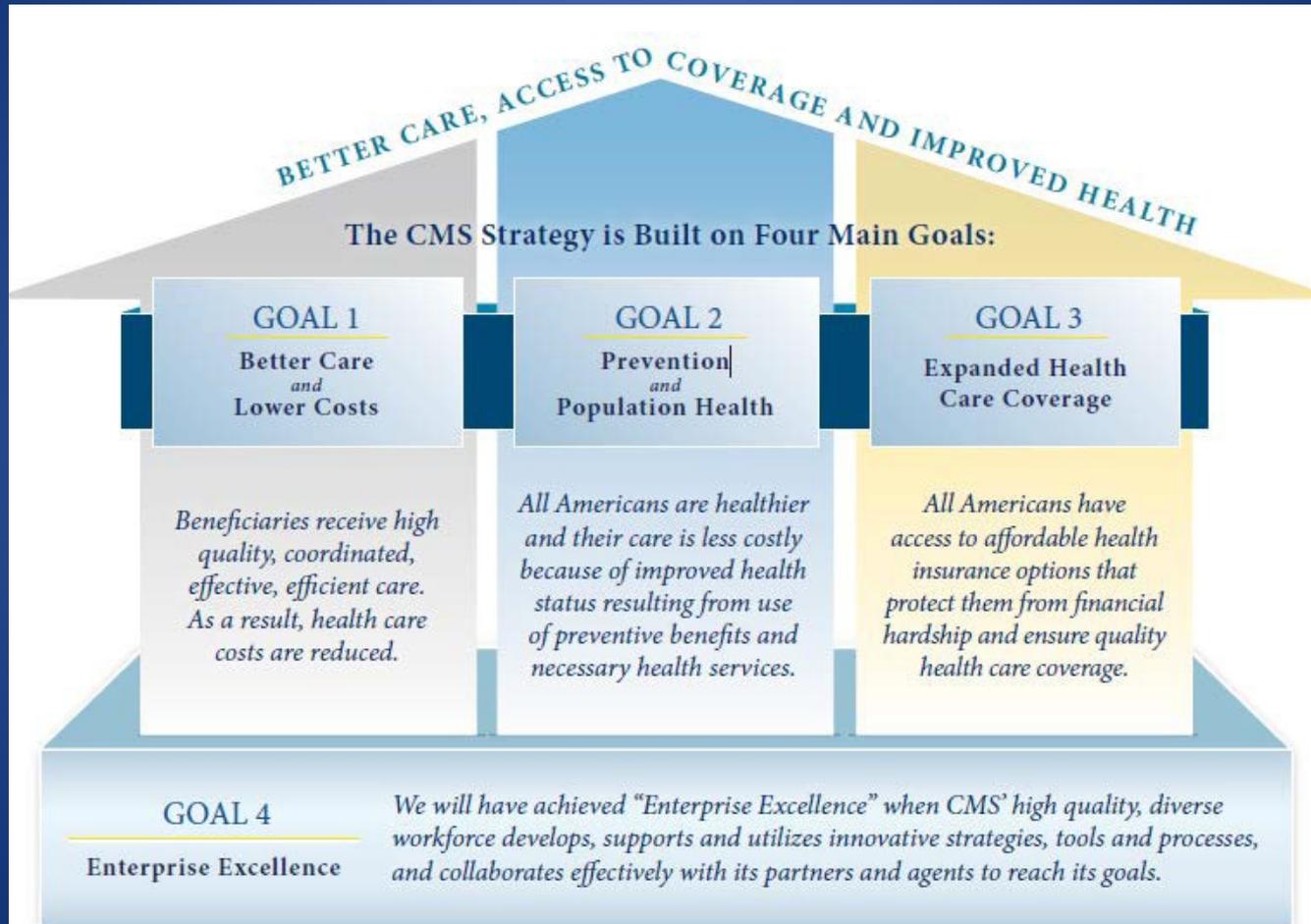


Increase Efficiency, Transparency, and Accountability of HHS Programs



Strengthen the Nation's Health and Human Services Infrastructure and Workforce

# CMS Strategic Goals



# Certificate of Waiver Project

- Collaborative effort between CMS & CDC
- 2% of the nations' waived laboratories
- Educational surveys
- Current surveyor process
- State Surveyor Information System (SSIS)
  - laboratory regulations and,
  - good laboratory practice

# Good Laboratory Practices for Waived Testing Sites

- Educational booklet with job aids

**READY?  
SET?  
TEST!**

**PATIENT TESTING IS IMPORTANT.**  
Get the right results.

<http://www.cdc.gov/dls/waivedtests>

Office of Surveillance, Epidemiology, and Laboratory Services  
Laboratory Science Policy and Practice Program Office

**PATIENT TESTING IS IMPORTANT.**

**Get the right results.**

- Have the latest instructions for ALL of your tests.
- Know how to do tests the right way.
- Know how and when to do quality control.
- Make sure you do the right test on the right patient.
- Make sure the patient has prepared for the test.
- Collect and label the sample the right way.
- Follow instructions for quality control and patient tests.
- Keep records for all patient and quality control tests.
- Follow rules for discarding test materials.
- Report all test results to the doctor.

<http://www.cdc.gov/dls/waivedtests>

# GPRA “READY, SET, TEST” Goal

Increase the percentage of certificate of waiver labs that are in full compliance with CLIA regulations.



# GPRA Waived Project

- Pilot Study – 2 states in each Region
  - Selected Waived labs received copy of ‘Ready, Set, Test’ prior to their CoW survey
  - Post survey information collected (State Surveyor Information System) regarding lab use of booklet to improve lab practices

# Survey Action Letters

- CMS-2567
- Letter of Required Corrections
- Letter of Required Corrections and Suggestions
- Letter of Suggestion
- Letter of Congratulations



# Show me the Numbers!

Measure	FY	Target	Result
CLIA2: Increase the percentage of certificate of waiver labs that are in full compliance with CLIA regulations.	2013	+2% over 2012 % of certificate of waiver laboratories qualifying for a Letter of Congratulations	January 2014
	2012	+2 % over 2011 % of certificate of waiver laboratories qualifying for a Letter of Congratulations	<b>41%*</b>
	2010 & 2011	Actual(Historical data) % of certificate of waiver laboratories qualifying for a Letter of Congratulations	<b>32%*</b>

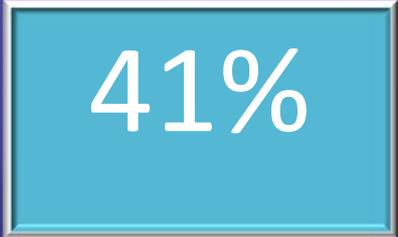
\* Based on SSIS data as of 5/02/2013

# Analysis of the 2012 Pilot Study January, 2012 thru September, 2012

1,758 CW laboratories were surveyed nationwide

GPRAs states

- 735 (42%) of CW laboratories surveyed were sent the “READY, SET, TEST” booklet.
- 298 (of 735) received a Letter of Congratulations



41%

# We are pleased to report.....

- Met and exceeded our expectations for success
- a 29% increase from 2011 to 2012
- Educational materials, like the “READY, SET, TEST” booklet, are well received by laboratories and serve as an excellent means of improving the quality of laboratory testing.

# State Surveyor Entry Form

- Did the lab receive the “READY, SET, TEST” booklet? Y/N
- Did the lab review the “READY, SET, TEST” booklet? Y/N (Answer N/A if the lab did not receive the booklet).
- Did the lab find the “READY, SET, TEST” booklet helpful? Y/N
- What section(s) of the booklet did they find helpful? Select all that apply? (A drop-down listing the key sections of the “READY, SET, TEST” booklet and an option for free text comments).
- Did the lab change any of their current practices based on their receipt of the “READY, SET, TEST” booklet? Y/N

# The results are in!

Question	Yes	No
Did the lab receive the “READY, SET, TEST” booklet?	713 (98%)	13
Did the lab review the “READY, SET, TEST” booklet?	629 (87.5%)	79
Did the lab find the “READY, SET, TEST” booklet helpful?	607 ((96%)	22
Did the lab change any of their current practices based on their receipt of the “READY, SET, TEST” booklet?	354 (78%)	275

What section(s) of the booklet did they find helpful? – the top three responses are listed below

Section Name	Content Name	Number of Responses
READY?	Quality Control Testing	307
Resources	Quality Control Log	284
	Instructions	
TEST!	Record Keeping	280

# CMS-668B

- “Will use brochure as part of training process”
- “The provision of “READY, SET, TEST” was well done. Should be provided to all CoW centers.”
- “The booklet sent prior to the survey was very helpful!”
- “READY, SET, TEST excellent educational material”
- “The booklet, READY, SET, TEST was helpful and streamlined our evaluation of our process and procedures”
- “More booklets available”
- “Book extremely helpful prior to inspection”
- “If forms in the READY, SET, TEST booklet were online, that would be great.”

# Ongoing Initiatives

- Continue with GPRA goal using the same 20 states
- Collaboration with CDC
  - Statistical reports from SSIS
  - What else can we learn from the data?
- Considering expanding project to all CoW labs
- Another GPRA goal?

# In Summary.....

- 298 (of 735) received a Letter of Congratulations

41%

- We far exceeded our expectations of a 2% increase

29% ↑

- “READY, SET, TEST” booklet, are well received by laboratories and serves as an excellent means of improving the quality of laboratory testing.



# Resources

[http://www.hhs.gov/secretary/about/priorities/  
strategicplan2010-2015.pdf](http://www.hhs.gov/secretary/about/priorities/strategicplan2010-2015.pdf)