

# Clinical Laboratory Improvement Advisory Committee February 16, 2005



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# IQLM Update

Progress since CLIAC Meeting September 2004:

- Partners meetings
- Workgroups
- Newsletter
- Inaugural IQLM Meeting
- Organizational Structure Options
- <http://www.iqlm.org>

# Global Concern

Patients Report Barriers to Primary Care, Lab Test Errors or Delays, International Survey of Five Nations  
*Health Affairs, October 28, 2004*

**Up to 15% of patients in five countries in past two years got incorrect test results or had delays in being notified of abnormal test results**

# IQLM Professional Partners Meeting

## October 14, 2004

Brought together over 40 health-related associations, professional societies, and government agencies to:

- Begin collaboration
- Identify ideas for IQLM projects
- Discuss priorities for IQLM

# IQLM Professional Partners High Priorities

**Work Collectively to Improve the Total Testing Cycle**



**Pre-analytic**

**Analytic**

**Post-Analytic**

- **Evaluate & Distribute Effective Laboratory Indicators**
- **Assess Education & Training Needs for All Personnel**
- **Improve Interpretation and Reporting of Lab Test Results**
- **Disseminate Data on Added Value of Lab Tests & Services**

# Broad Goals for IQLM

## Identified at Professional Partners Meeting

- Laboratory test result interpretation
- Patient-centered laboratory report development
- Error reduction in total testing cycle
- Educate and train non-laboratorians performing tests
- Test utilization

# Specific Goals for IQLM Identified at Professional Partners Meeting

- Develop consensus methods for data collection
- Study pay-for-performance and other incentives
- Promote education about laboratory testing
- Prepare a review of known testing errors
- Develop sentinel system to catalogue errors

# **IQLM Technology Partners Meeting**

## **February 10, 2005**

**Brought together over 25 IVD corporations, information technology companies, independent laboratories, and biotechnology firms**

### **High Priorities:**

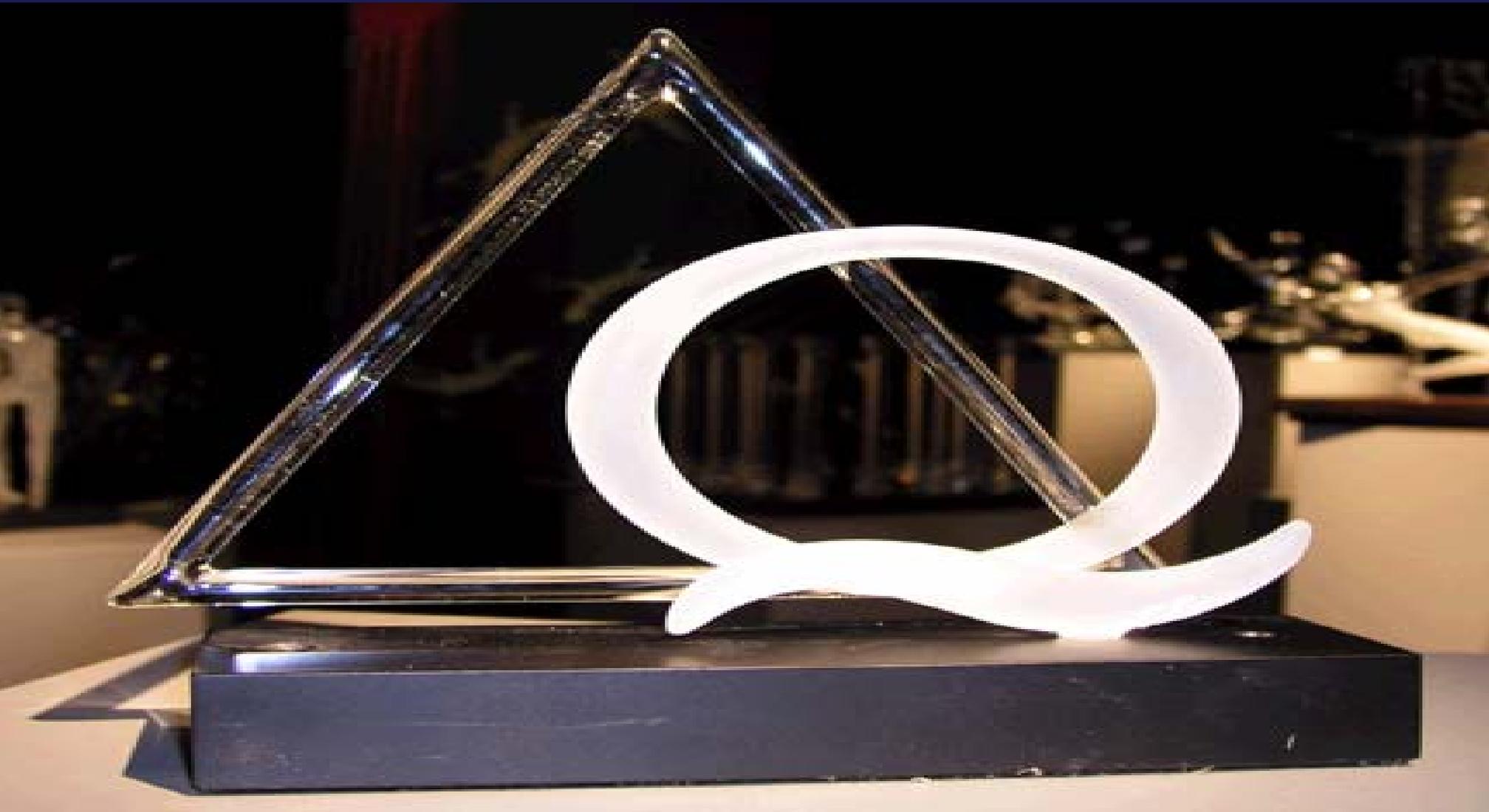
- Promote the benefits of lab services by conducting outcome and cost effectiveness studies**
- Quantify the cost of poor quality and disseminate the results to health care decision-makers**
- Determine the motivations for making quality changes**
- Focus on clinical issues related to quality**
- Improve communication among clinicians, hospitals and laboratory professionals**



# Workgroup Reports

- What will be shared at IQLM Conference on April 29<sup>th</sup>, 2005 :
- Quality Indicators for Laboratory Processes and Services
- Results of Pilot Survey of Laboratory Quality Practices
- Outline for National Report on Laboratory Quality

# IQLM Program and Recognition Workgroup





## Become Active in the IQLM

- **Sign-up** for the IQLM Newsletter (It's Free!) Go to [www.iqlm.org](http://www.iqlm.org) to subscribe.
- **Attend** the inaugural IQLM conference, *Recognizing Excellence in Practice*  
April 28-30, 2005 in Atlanta, GA  
To register:  
<http://conferences.taskforce.org/2005IQLM/2005IQLM.htm>
- **Nominations** for recognitions for next IQLM Conference