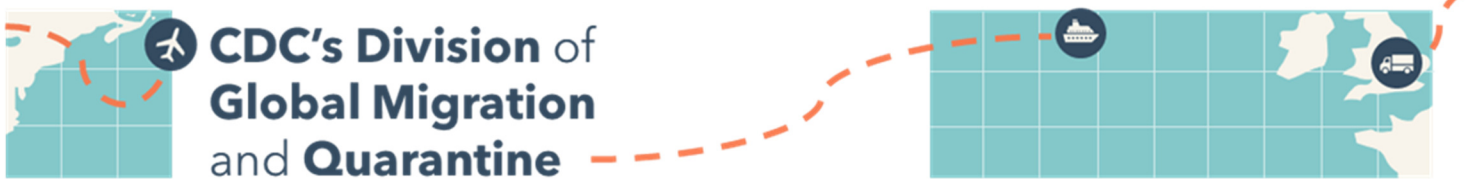


Subject: eMedical Update and Information



A THANK YOU

We hope this message finds you in good health and high spirits. We want to extend a huge THANK YOU to all the civil surgeons and partners who participated in the Civil Surgeon eMedical webinars hosted by CDC in partnership with United States Citizenship and Immigration Services (USCIS).

IPPA Civil Surgeon Feedback Survey

Thank you for your participation in the civil surgeon feedback survey following the webinar series. **The survey concluded on October 13, 2023.**

eMedical Webinar Recording

For civil surgeons and/or partners who missed the live webinar presentation, a recording of the full presentation can be accessed using the link below:

[What's to Come: Tuberculosis Reporting Process through eMedical](#)



eMedical Onboarding

Civil surgeons will be granted access to the eMedical system before beginning data entry. This step is taken to ensure everyone can log in and set up any clinic administration before the TB data entry requirement begins. Each civil surgeon will receive an email from eMedical (noreply@homeaffairs.gov.au) containing instructions for their username and password.

Civil surgeons will receive their registration email anytime between October 26th through October 31st. This email will confirm your access to the system. During this initial period, please set up your email account and ensure you can logon to the system. **We kindly request that you refrain from entering data into the system until notified by CDC.**

To avoid missing the email, we recommend checking both your spam and junk folders. In addition, it may be helpful to add noreply@homeaffairs.gov.au to your trusted email list.

Below, we have provided an example of the email you can expect to receive:

From: eMedical <noreply@homeaffairs.gov.au>
Sent: Monday, 11 September 2023 4:00 PM
To: <Civil Surgeon's email address>
Subject: eMedical Account activation [SEC=OFFICIAL:Sensitive, ACCESS=Personal-Privacy]

You have been given access to eMedical which is used to process health examinations for immigration purposes. Please click on this [link](#) to activate the account and access eMedical

What happens if I don't receive a registration email?

Webinar registration emails or emails from USCIS profiles were used for onboarding. Please ensure that you are checking the correct inbox associated with these emails.

Some civil surgeons may not receive an activation email if their email address was missing, already in use by another civil surgeon, or listed as a generic email. In such cases, you will receive a notification from QAPCivilSurgeons@cdc.gov requesting a personal email for eMedical registration. There is no penalty for delayed onboarding; however, your prompt attention to this matter is greatly appreciated.

eMedical Training

Each civil surgeon will be empaneled as a Doctor and Clinic Administrator. This will allow civil surgeons to designate staff to enter TB data on their behalf. CDC has created a resource site which will include help desk training aids, webinar recordings, and the updated Civil Surgeon Technical Instructions. Please check it frequently. It will be updated as the initiative progresses.

You can access the resource site here: [Civil Surgeon eMedical Resource Site](#)

Go Live Date

With implementation of eMedical, **the Technical Instructions for Tuberculosis will be updated to instruct civil surgeons to enter records from applicants with a tuberculosis classification into the eMedical system beginning November 2023 (pending eMedical registration)**. CDC will notify all civil surgeons when data entry can begin.

We appreciate your flexibility during this initiative and expect initial data entry to be limited due to onboarding time, adjustment period for learning how to use the eMedical system, and additional questions.

For any further queries or concerns about the process, please do not hesitate to contact us at gapcivilsurgeons@cdc.gov.



Contact Us

Email: gapcivilsurgeons@cdc.gov

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